

10 April 2017

Rob O'Neill
Journalist
Reseller News

By email: rob_oneill@idg.co.nz

REF: OIA-1648

Dear Rob

Response to OIA request

Thank you for your request for official information emailed to me on 10 March 2017. I have considered your request and respond as follows:

Has the National Infrastructure Platform (NIP) effectively been cancelled? If so what does this mean for that National Oracle Solution (NOS)?

No, but it has been re-scoped. The programme is now structured around a multi-vendor provision of services and a flexible Infrastructure as a Service (IaaS) take-up timeline. In other words DHBs can now choose their own supplier from the All of Government (AOG) IaaS panel (Datacom, Revera and IBM).

On behalf of its DHB-shareholders, NZ Health Partnerships (NZHP) concluded commercial negotiations with Datacom and Revera in December 2016. Significant reductions from AOG pricing were negotiated for set up costs, transition fees and operating costs.

NZHP is now providing programme, standards and technical support for 12 DHBs (at this stage) as well as regional shared services agencies HealthShare and healthAlliance. DHBs will manage their own transition.

This NIP has no impact on the NOS programme.

Is there one platform or several regarding NIP?

Several although there will still be a considerable reduction in the number of data centres, from today's 40 down to less than six. The use of multiple providers achieves the same outcomes – improved security, reliability and resiliency – albeit in a different way.

What is the status of NOS and has Oracle addressed the issues referred to in the Major Projects Performance Information Release dated November 2016?

Extended under Section 15A (1)(b) of the Official Information Act in order to consult with the DHB work stream leads involved in the programme and the vendor. You can expect a response no later than Friday 28 April.



How has the budget been impacted on the NIP and NOS given delays and issues?

The budget for consuming IaaS is dependent on the DHBs chosen provider. Variables such as timeline for implementation, volumes to be moved and services selected will all affect the price. DHBs are currently working through this locally and regionally. DHBs maintain ownership and oversight of their own budgets.

As above, NIP has no impact on the NOS programme.

How far are we from the original rollout schedule? Are all the original DHB participants still on board?

The first DHBs were scheduled to transition to the NIP in July 2015, with a three-year, staggered roll out scheduled. At this point, NZHP (in its first month of operations) made the decision to delay the launch of the NIP as a result of IBM's non delivery.

From that point forward NZHP, the Ministry of Health, DHB leaders and technical experts were working closely together to find a pragmatic outcome for DHBs. IBM itself was also working to deliver to the sector's requirements but ultimately was unable to do so in the necessary timeframes.

As a result, in October 2016, NZHP negotiated a variation to the contract with IBM which now allows DHBs to consume services from the other approved IaaS panel suppliers.

12 DHBs along with two regional entities (healthAlliance and HealthShare) have chosen to participate in the programme. The remaining eight DHBs will transition to IaaS separately in accordance with the Cabinet mandate.

Is Revera now delivering the NIP?

DHBs will select their own supplier from the IaaS panel (Datacom, Revera and IBM)

What is IBM's role now in the NIP?

DHBs will select their own supplier from the IaaS panel (Datacom, Revera and IBM)

Is there an updated Major Projects Performance Report to show NIP went from amber to green in late 2016?

No, but our internal reporting has the programme status as Green.

Your rights

Please note under section 28(3) of the Official Information Act, you have the right to complain to the Office of the Ombudsman and to seek an investigation and review of this decision. Email: info@ombudsman.parliament.nz.

Yours sincerely



Steve Fisher
General Manager, Communications and HR

