

1 June 2017

Zac Fleming  
Reporter  
Radio New Zealand

By email: [zac.fleming@radionz.co.nz](mailto:zac.fleming@radionz.co.nz)

REF: OIA-1649

Dear Zac

### Response to OIA request

Thank you for your request for official information on Wednesday 3 May 2017. You asked for a breakdown of the 97.2% patient satisfaction rating number at Dunedin Hospital for April 2017.

I have considered your request and our response is as follows:

#### Patient Satisfaction Rating Breakdown for Dunedin Hospital - April 2017

Invitations	Responses	Result	Response Rate
75	71	97.2%	94.7%

#### Your rights

Please note under section 28(3) of the Official Information Act, you have the right to complain to the Office of the Ombudsman and to seek an investigation and review of this decision. Email: [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz).

Yours sincerely



Steve Fisher  
General Manager, Communications and HR

